

FIG. 1 is a block diagram of a common database system for sales and marketing processes.

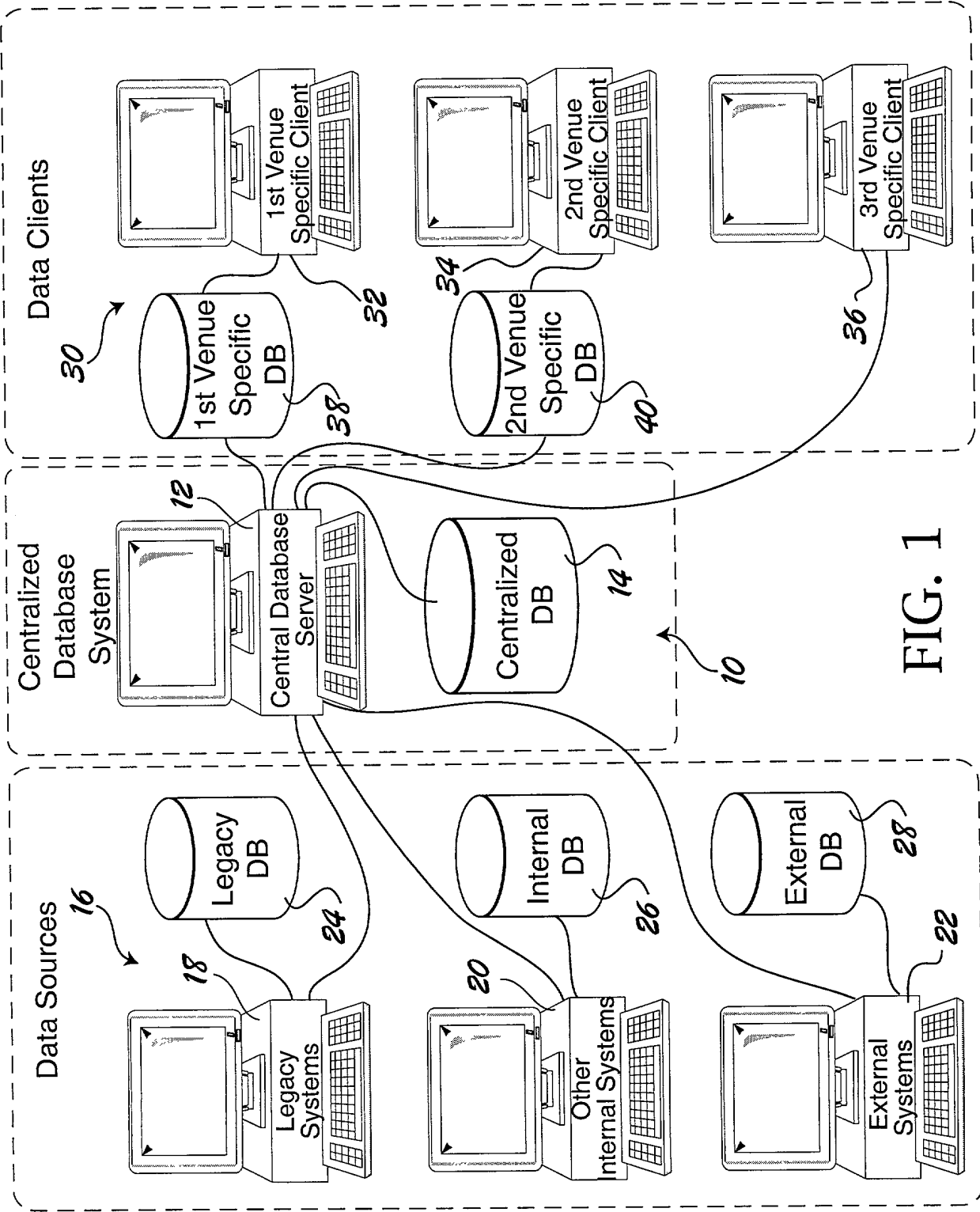


FIG. 1

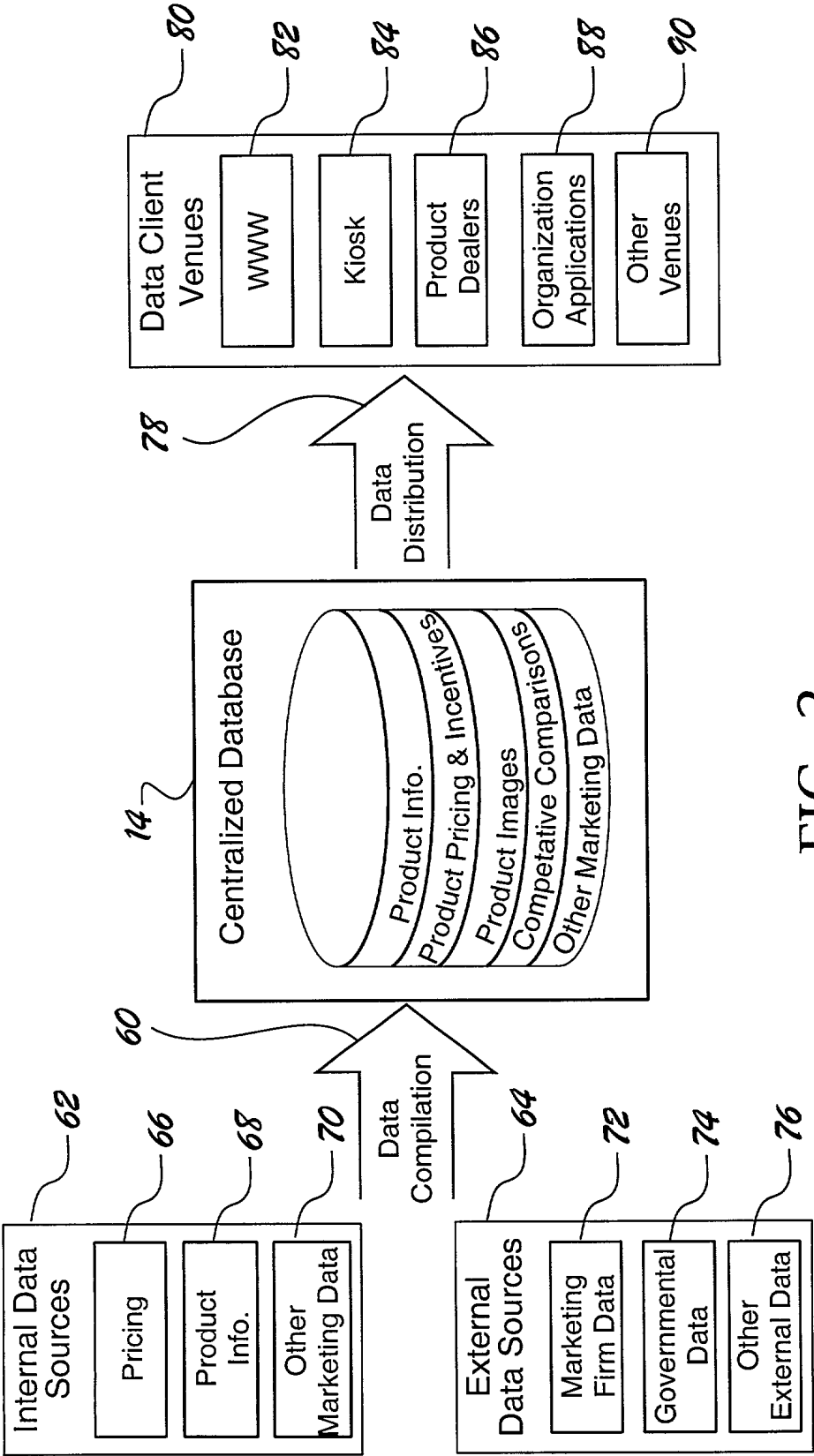


FIG. 2

3/5

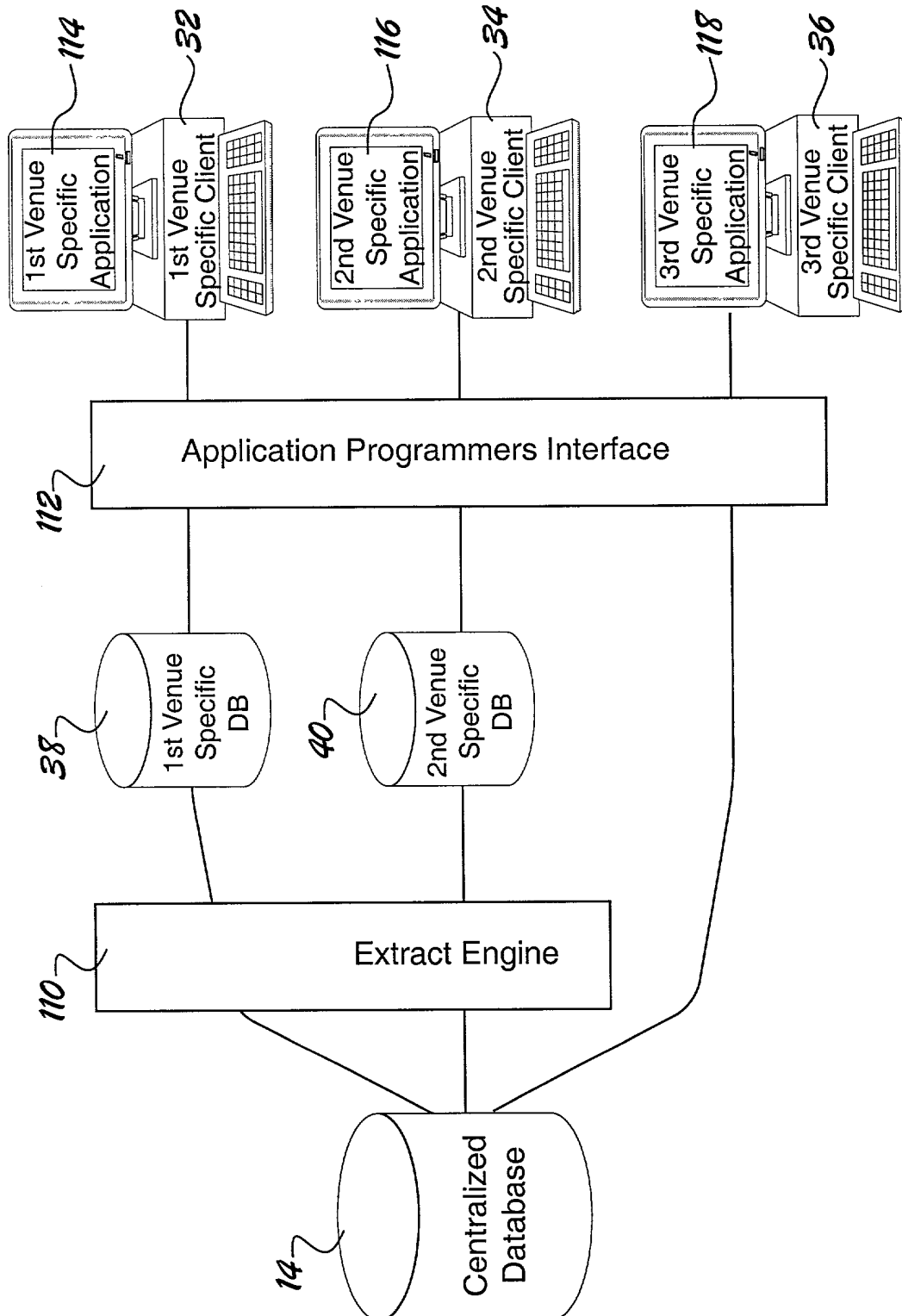
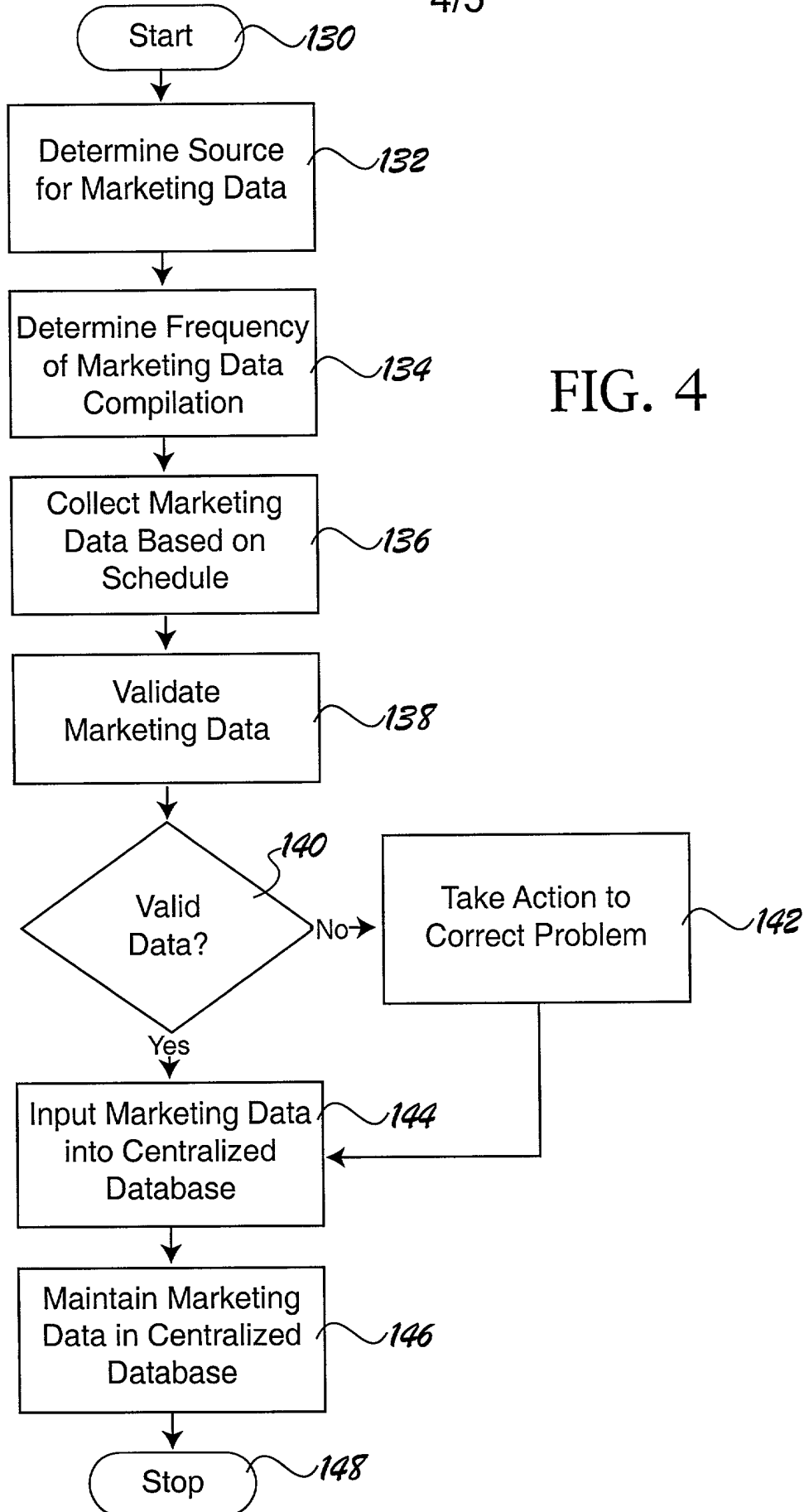


FIG. 3

4/5



5/5

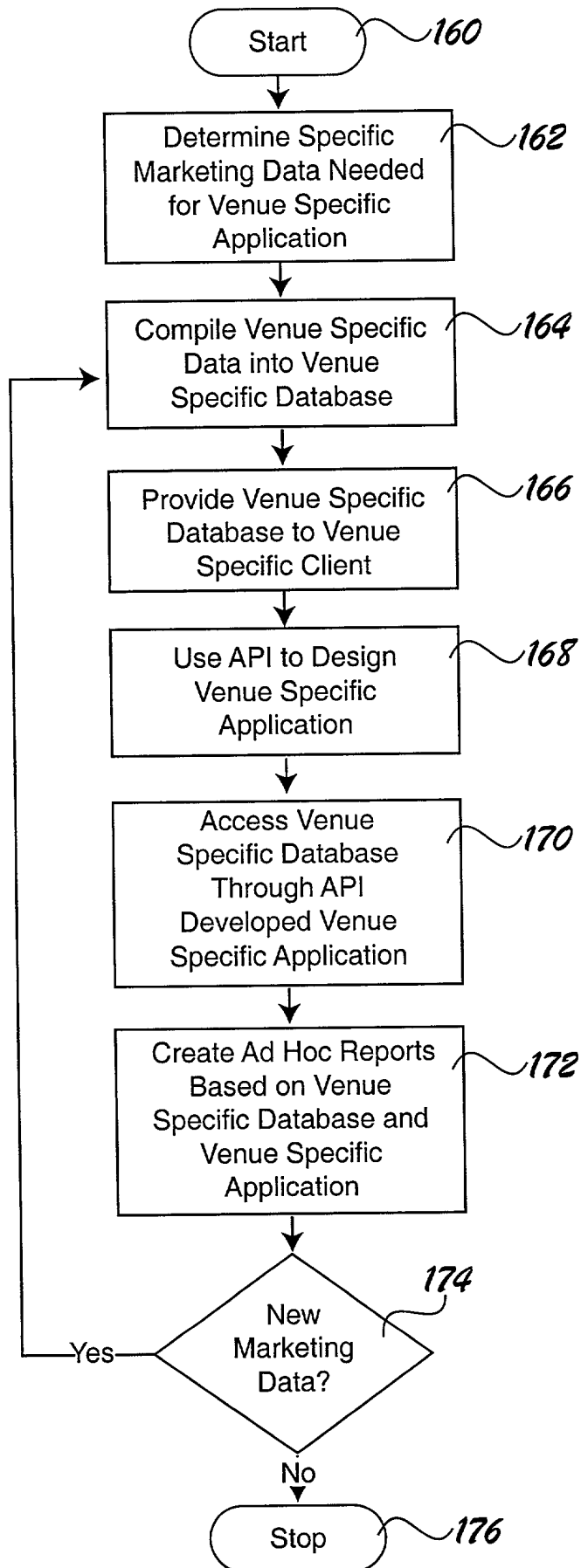


FIG. 5